Date of last change: 18 September 2019

KPMG Privacy statement

KPMG believes it is important to safeguard the privacy and confidentiality of information entrusted to it. For this reason, we process your personal data carefully and securely. In this Privacy statement you can read how personal data is collected, used, shared and protected when visiting the Webinar environment.

Who is responsible for your personal data?

KPMG Staffing & Facility Services B.V. is responsible for the processing of your personal data. It usually shares this responsibility with the KPMG entity that primarily determines the purpose and means of the data processing. KPMG Staffing & Facility Services B.V. is a subsidiary of KPMG N.V. and is registered in the commercial register in the Netherlands under number 34153861.

Within the KPMG organisation, KPMG Staffing & Facility Services B.V. is charged as much as possible with compliance with privacy legislation, including the information obligation and the exercise of rights. If you have questions or complaints about the processing of your personal data, you can also contact KPMG Staffing & Facility Services B.V.

What types of personal data do we process?

KPMG processes your personal data when using the Webinar environment. For example, if you register for a Webinar, if you attend a Webinar or log onto the environment. KPMG only collects those personal data that are necessary. Additional personal data are only collected if you give permission for this.

Within the scope of the Webinar environment, we may process the following (types of) personal data:

- Name
- KPMG email address
- Employee number
- License Type
- Membership number NBA
- Participation activities, including i.a. duration of the participation in a Webinar, percentage correct poll questions and chat questions
- Possible other cookie information

The Webinar environment may redirect you to other websites, including those of KPMG organisations abroad. This Privacy statement does not apply to those websites; other privacy statements are applicable there. We recommend that you read the privacy statement of every website you visit so that you always know what happens with your personal data.

For what purposes do we use personal data?

Your personal data will be used by KPMG in order to enable you to participate in a Webinar, to register your participation and to assign PE-points.

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Your personal data is not used for other purposes than those for which you initially provided this information. Exceptions are if we have to comply with a statutory obligation, if you have given us permission to process your personal data also for a different purpose, or if further processing is permitted by privacy legislation.

What are the legal bases for processing of personal data?

Privacy legislation, including the General Data Protection Regulation (GDPR), permits companies to process personal data if this happens on one of the legal bases stated in the GDPR.

With regard to the Webinar environment, your personal data is processed based on the legitimate interest of KPMG. It is in the legitimate interest of KPMG to be able to offer Webinars and maintain a correct registration of participation and required PE-points.

When invoking this legal basis for processing personal data, we will always weigh your privacy interest against our business interest.

We may also process your personal data if we are required to do so by law.

Who do we share personal data with?

In order to be able to use the Webinar environment, we engage contractors, with who we have concluded an appropriate (processing) agreement, which inter alia safeguards correct and secure data processing.

KPMG must also disclose your personal data if we are required to do so by law. Furthermore, personal data may also be necessary for privacy or security audits, or to be able to carry out an investigation due to a complaint or a security threat.

KPMG will not transfer personal data you provide to us to third parties for direct marketing purposes of such third parties.

Where is your personal data stored?

We store your data in various databases. We always maintain strict security measures. It may be that your personal data is transferred to countries outside the European Union and stored there. In this case, we will ensure that your privacy is protected appropriately.

How do we protect your personal data?

KPMG has a security policy and procedures in place to protect personal data against accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data. We endeavour to strictly limit access to personal data to those who on behalf of KPMG must be involved in processing your personal data and those who are otherwise authorised to do so within the boundaries of the privacy legislation. Persons who have access to personal data are obliged to keep the information confidential. Where necessary, this has been contractually agreed upon.

How long do we keep personal data?

KMPG retains personal data no longer than necessary for its purposes, no longer than is permitted by law or until you ask for your personal data to be erased. KPMG has drawn up an internal retention policy for this that is regularly updated.

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Are cookies being used?

A 'cookie' is a small piece of text that a website places on your computer, tablet or smartphone by which the website can recognise your device. Cookies are used for various purposes. When we use the term 'cookies' in this Privacy statement, we mean cookies, web beacons, pixels and other comparable techniques.

Cookies are used in the Webinar environment. These cookies are necessary to ensure that the Webinar environment works properly. These type of cookies are called functional cookies. You consent is not required for functional cookies because they do not breach your privacy.

What are your rights?

You have the right to access your personal data. You also have the right to rectification, erase and limit the use of your data, object to certain types of processing and to transfer your personal data.

Some of this you can do yourself in your Webinar environment. Furthermore, you can unsubscribe from e-mail conversations via the link that will be included in every e-mail.

You can also file a request to exercise your rights described above by contacting privacy@kpmg.nl. In this case, we are obliged to check your identity. For this reason, we may ask you for additional information in order to confirm your identity.

Do you have any questions or complaints?

KPMG believes it is important to safeguard the privacy and confidentiality of information that is entrusted to it. If you have a request or a question regarding the processing of your personal data or you wish to object to it, please send your remark, question or objection by email to privacy@kpmg.nl.

KPMG has appointed a data protection officer. For questions and requests in connection with the processing of your personal data you can also contact our Data Protection Officer by email on FG@kpmg.nl.

You also always have the right to file a complaint with the Data Protection Authority.

Changes to this privacy statement

KPMG may change this Online Privacy Statement from time to time. When we make changes to this Online Privacy statement, we will revise the 'date of last change' shown at the top of the page. In addition, we will give a brief overview of the most important changes compared to the previous version.

References in this Online Privacy Statement to 'KPMG', 'we', 'our' and 'us' are to KPMG N.V. and its subsidiaries.